

Goods repair, exchange or return form:

Please NOTE exchanges , refunds or repairs will be only be processed upon receiving the below form completed in full, along with the stock item, in its ***original & undamaged packaging***. If couriered it needs to be ***well protected & packed***.

Please consult with us BEFORE sending the goods back.

Invoice number:

Date:

Returned by :

Courier

☐

Delivered in store

☐

Code of item & Reason for Return or Exchange:

If a repair please explain the problem:

Please note our Company terms & conditions:

******An inspection fee of R150 will be charged for items out of warranty, should you choose to not go ahead or items are beyond repair******

All exchanges need to be processed within 7 days.

Original slip must be provided, a 10% handling fee will be charged for all refunds.

Faulty goods need to be exchanged within 7 days of purchase.

Products purchased from Cape Watch Tool & Jewellery suppliers are generally of technical & chemical nature. Please follow instruction manuals, packaging, warning & safety procedures supplied with the product.

We strongly advise that you appoint a qualified person to install, apply or use the product.

Disclaimer:

Cape Watch Tool & Jewellery Supplies will not be held responsible for any injury, loss or damage caused by any product used due to negligence or misuse.

Office use only :

Internal log #:

Person :